



FAQ'S FOR THE ECD SECTOR IN RESPONSE TO COVID-19

1. Question: Some facilities are open despite the NDSO directive that they remain close. How should this be dealt with?

Answer: A state of disaster has been declared and every citizen is expected to comply

2. Question: What about young children who are unsupervised?

Answer: Parents must take primary responsibility. Child protection mechanisms kicks into place. Referral to DSD offices in the regions or designated child protection organisations.

3. Question: Questions around alternative arrangements for parents who are working

Answer: It remains the parent's responsibility with community's support

4. Question: Does the directive apply to out of centre programmes?

Answer: Yes

5. Question: Must the parents still pay fees to partial care facilities?

Answer: Facilities are autonomous bodies and decisions are made by management committees/ boards

6. Question: Will the DSD continue funding the current funded facilities despite closure?

Answer: Yes

Please visit www.westerncape.gov.za/coronavirus for up to date information regarding COVID-19, or contact the national (0800 029 999) or Western Cape (021 928 4102) 24-hour hotlines for information.

The national Department of Health also has a WhatsApp number with information – 060 012 3456.